



**Instruction to your bank or building society to pay by Direct Debit**

**Bank/building society account number**

**Service User Number**

447921

**Branch sort code**

**Reference**

**Name(s) of account holder(s)**

**Instructions to your Bank or Building Society**

**Name and full postal address of your bank or building society**

To: the Manager

Please pay Embark Investment Services Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Embark Investment Services Ltd and, if so, details will be passed electronically to my bank or building society.

**Bank/building society**

**Address**

Signature

Date:

Banks and building societies may not accept Direct Debit instructions from some types of account

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This guarantee should be retained by the payer.



This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

- If there are any changes to the amount, date or frequency of your Direct Debit, Embark Investment Services Ltd will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Embark Investment Services Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of request.
- If an error is made in the payment of your Direct Debit, by Embark Investment Services Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Embark Investment Services Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.